ZONEALARM® by Check Point® | Backup Powered by IDrive®

User Manual

Online Backup - Secure, Fast and Simple

Get 5 GB of full featured Online Backup for free. Features include Automatic Backup, True Archiving, Versioning, Continuous Backup, Mapped Drive Backup and Web-based Backup Management.

For any assistance, call us at **1 866 748 0555**

on business days from **6.00 AM to 6.00 PM PST**

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Introduction to ZoneAlarm Backup Powered by IDrive

ZoneAlarm Backup powered by IDrive is a reliable online backup and restore application. It safeguards your critical data in case of system crash, by automatically backing it up.

Customization options include the provision to modify the data set selected for backup, schedules, reporting options and more. Further, the graphical interface makes it easy to navigate through the application.

Your data is encrypted on transmission and storage, ensuring its security. The other key features include data compression during file transfer that ensures quick backups, incremental backups that economize the bandwidth usage, Versioning where previous backed up copies of each file are maintained for restore to local machine, and Open and Mapped drive backup, among others.

This application is ideal for individuals and small businesses with large backup needs.

ZoneAlarm Backup has two interfaces – ZoneAlarm Backup Classic and ZoneAlarm Backup Explorer.

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Features

ZoneAlarm Backup has the following features:

File Versioning
You can retrieve any of the previous 30 versions of a file (that was backed up to your account) to your local machine.

Intuitive user interface
The Microsoft Windows Explorer like interface makes it easy for you to navigate through the application.

Ease-of-use
You can drag-n-drop to restore files at the desired location, on the local machine.

Efficient Backups
Effective utilization of your Internet bandwidth as the data files are compressed during transmission. Further, only the modified portions of your files are backed up, resulting in quick backups.

Unicode compliant
Supports international character sets of most major languages including French, Spanish, German, Chinese, Japanese, Hebrew and Italian.

Mapped Drive Support
Your mapped drives are backed up - even when your computer is in the 'Log-Off' state.

Effective Bandwidth Usage
You can adjust the Internet bandwidth usage for the application so that other web-based applications can also run smoothly.

Automated Backups
You can schedule the backup of data as per your convenience and forget it. It is backed up automatically at the scheduled time.

Continuous Data Protection
The application automatically recognizes the modified parts of files/ folders and backs them up in real time, thus offering you hands-free backup of data.

True Archiving / Sync
Data is not removed from your account until you manually delete it or run sync to match your desktop data to your account. You control your backup data.

Open file backup
The application performs reliable backups of your open/locked files like Outlook files (.pst), QuickBooks, MS-Excel and so on.

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Compatibility
The application works on most Windows Operating Systems including Windows, Vista and Mac.

Timeline Restore
View and restore data as of a particular timeline to your local machine.

Retrieve data from any location
You can login via any web browser to your account and access backed up data, view log reports and restore data to your local machine.

Web-based Search
You can locate files/folders backed up to your account, from anywhere, through the web.

Web based Backup set management
You can edit your default Backup set, schedule time/frequency and view logs, from the web.

View Logs
You can view the log files of backups, restores, scheduled backups, and details of files / folders deleted from your account from any computer, using any standard browser.

Restore data to any local machine
You can restore data to any local computer, without installing the application on your machine.

Manage Multiple Accounts
You can create multiple accounts using the web interface and group them for easy management.

Automatic power-off after the scheduled backup
Selecting this option will automatically shut down your computer on completion of the scheduled backup.

Start missed schedule backup
This option allows the application to resume the scheduled backup automatically whenever your computer is switched on.

Application Integrity
Data backed up using ZoneAlarm Backup can only be accessed and restored only with the application. This preserves the integrity and security of your data.

Proxy/firewall friendliness
Advanced settings help you to connect to IDrive servers via proxy servers and enable them to easily backup data.

Alert in case of scheduled backup fails
You will receive a desktop alert in case your backup has not taken place.

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Security Features

ZoneAlarm Backup ensures that you alone can access your data.

Encryption

All your data is secured using 128-bit SSL encryption during transmission and 256-bit AES encryption on storage.

ZoneAlarm Backup powered by IDrive enforces a 'user-defined encryption key' that is known only to you. Not even the support personnel have access to it, thereby making your data secure. However, if you opt for the default encryption, the application provides the key, without the need for you to remember the same.

All your data resides on raid-protected devices for additional protection and for fast recovery in case of hardware/software failures.

Physical Security

The application is hosted at world-class Internet data centers at California, which provide the physical environment necessary to keep the servers up and running 24X7. These world-class facilities are custom designed with raised floors, HVAC temperature control systems with separate cooling zones and seismically braced racks.

They offer the widest range of physical security features, including state-of-the-art smoke detection and fire suppression systems, motion sensors, and round-the-clock secured access, as well as video camera surveillance and security breach alarms.

Network Security

We have a periodic third party review of our network infrastructure to check for known application and service vulnerabilities.

Backups of backups

User data resides on raid protected industry leading storage devices with multiple levels of redundancy. In addition, data is periodically backed up onto another set of devices for additional security.

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System Requirements

- Microsoft Windows 2000 (Service pack 4), Windows 2000 Advanced Server, Windows 2003 Server, Windows XP Home/Professional, Windows Vista, Windows Home Server, Windows 2008 Server, Windows 7 (Administrator privileges to install and use the application).
- Internet Explorer 6 or later
- 512 MB RAM, 10 MB Free Hard Disk space for installed program, 20 MB or more recommended for local caching

Download ZoneAlarm Backup

Steps to download the application:

1. Go to http://zonealarm.idrive.com/online-backup-download.htm
2. Click **Download.**
3. Click **Save** to save the setup file to your local system.

Install ZoneAlarm Backup Powered by IDrive

Steps to install the application:

1. After downloading the application, double-click the **ZoneAlarmSetup.exe**. The *Install ZoneAlarm Backup* screen is displayed.
2. Click **Next** to proceed with the installation. The *License agreement* screen is displayed. Click the 'I Agree' button to proceed with the installation.
3. In the '*Where to Install?'* screen, select the destination folder to which you want to install the application and click **Next**. A screen showing the installation progress is displayed. Click 'Finish' to complete the process.

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Login to ZoneAlarm Backup

You can login to the application in the following ways:

- Double-click the ZoneAlarm Backup powered by IDrive icon on your *Desktop*.
- From the **Start menu,** go to **Programs** > **ZoneAlarm Backup** > **ZoneAlarm Backup Explorer** or **ZoneAlarm Backup Classic** for logging into *ZoneAlarm Backup Explorer* and *ZoneAlarm Backup Classic* respectively.
- Right-click the **ZoneAlarm Tray Icon** on the system tray and select **Login – ZoneAlarm Backup Schedule Backup** or **Login – ZoneAlarmBackup Explorer** for logging into *ZoneAlarm Backup Classic* or *ZoneAlarm Backup Explorer interface* respectively.

Enter the Username/Email and Password and click the **Connect** button.

The Login screen has the following options:

Reconnect Automatically on Login:
This option automatically connects the application to your account on subsequent logins or on restarting the computer.

Remember Username/Password and other Settings:
This option saves the Username and Password so that you do not have to type it on subsequent logins.

Note: All the above options are enabled by default. You can change them as per your convenience.

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New User Signup

This option allows you to sign up for an account.

Forgot Password

This option allows you to retrieve your password. It is sent to the email address provided by you during registration

Upgrade Account

This option allows you to upgrade your account from the current storage limit to a higher storage limit. For details, visit our website http://zonealarm.idrive.com/pricing.htm

Firewall Guidance

This option enables you to adjust the settings such that the application can work behind the firewall.

Connect

This button allows you to login to the application.

Close

This button closes the Login screen.

Advanced

This button allows you to manage the proxy settings for the application.

Note: On logging into an account for the first time, you can opt for the default encryption key or set your own key. If you opt for default, then there is no need to remember it. However, if you opt for your own encryption (private) key , then you have to remember and enter the encryption password to access your backed up data.

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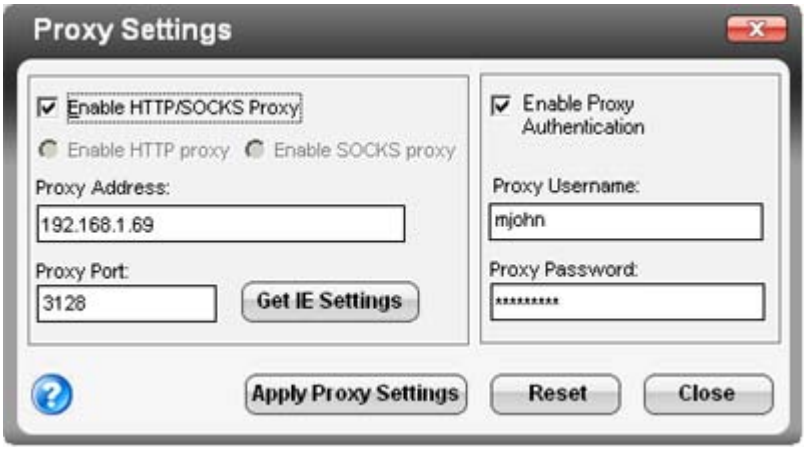
ZoneAlarm Backup Settings

If you are behind a proxy server, enter the proxy details to login into the application. The application lets you set and change the proxy settings and enable the proxy authentication.

Steps to update the proxy settings:

1. Click the **Advanced** button on the 'Login' screen. The Proxy *Settings* screen is displayed.
2. Change the settings and click **Apply Proxy Settings** to save the settings or click **Reset** to enter the settings afresh.



There are two types of proxy settings, one for the Internet and the other for server authentication.

Enable HTTP/Socks Proxy

Select the Enable HTTP/Socks Proxy option to set the Proxy server for your computer.

This enables the following options:

- Enable HTTP Proxy
- Enable Socks Proxy

Select any option and enter the Proxy Address and its Port Number.

If the Internet Explorer browser has proxy settings, use the **Get IE Settings** button to get the xy setting information and set this as default.

Enable Proxy Authentication

Select the check box for **Enable Proxy Authentication** to set the proxy server credentials and enter the Username and Password.

Note: The updates are reflected on subsequent login.

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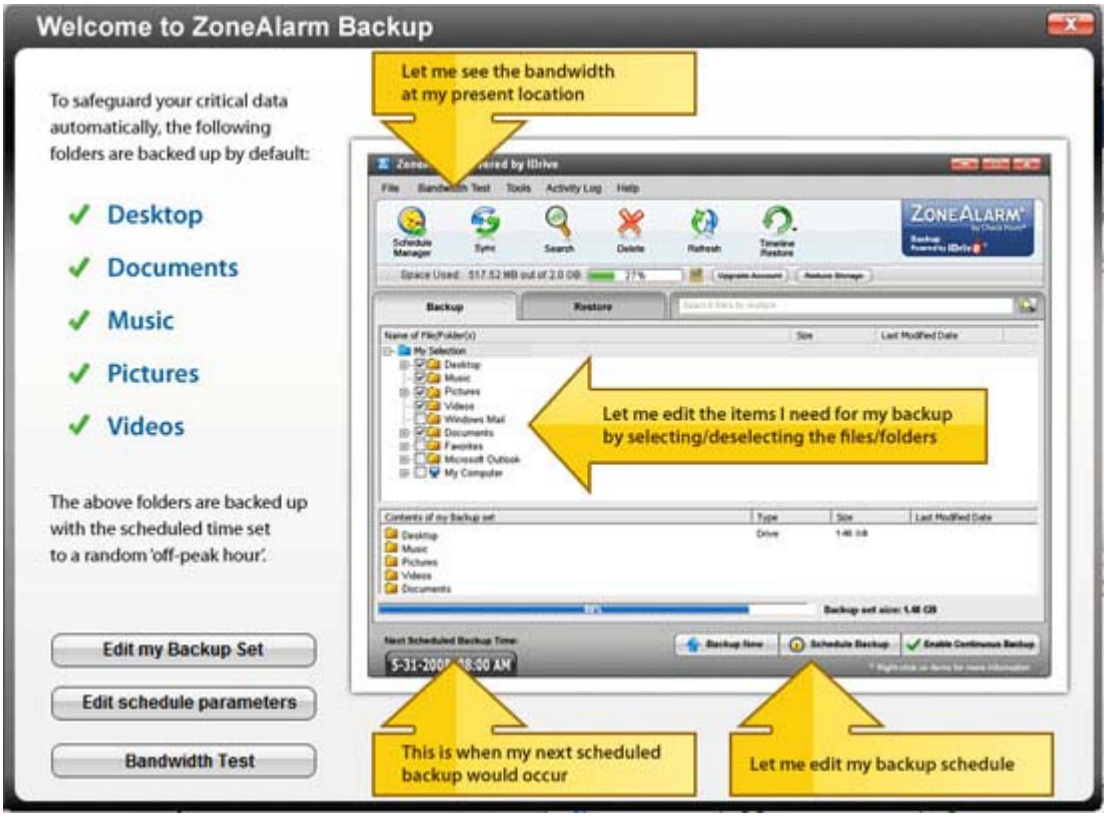
ZoneAlarm Backup Classic Interface

ZoneAlarm Backup Classic's interface is simple, making it easy for you to navigate through the application. On a first time login to an account in a computer, the following screen is displayed.


Welcome to ZoneAlarm Backup
To safeguard your critical data automatically, the following folders are backed up by default:
Desktop
Documents
Music
Pictures
Videos
The above folders are backed up with the scheduled time set to a random 'off-peak hour'.
Edit my Backup Set
Edit schedule parameters
Bandwidth Test
Let me see the bandwidth at my present location
Let me edit the items I need for my backup by selecting/deselecting the files/folders
This is when my next scheduled backup would occur
Let me edit my backup schedule

By default, the application backs up the 'My Documents', 'Desktop', 'Music', 'Pictures' & 'Videos' ,with the frequency set to a random off-peak hour. You can edit the 'Contents of my Backup set' and/or schedule the backup as per your convenience.

For Windows Vista system, the 'Desktop', 'Documents', 'Pictures', 'Videos' and 'Music' folders are backed up by default, with the frequency set to a random off-peak hour.

The screen has the following options:

Edit my Backup set takes you to the ZoneAlarm Backup Classic main screen from where you can update the 'Contents of my Backup set' and schedule backups.

Edit Schedule Parameter opens the 'Scheduler' screen from where you can modify the scheduled backup options like day and time and set notification options and so on.

Bandwidth Test lets you test the speed at which 1 GB of data can be backed up to or restored from your account.

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The **Close** button closes the above screen and displays the main screen of the ZoneAlarm Backup Classic application

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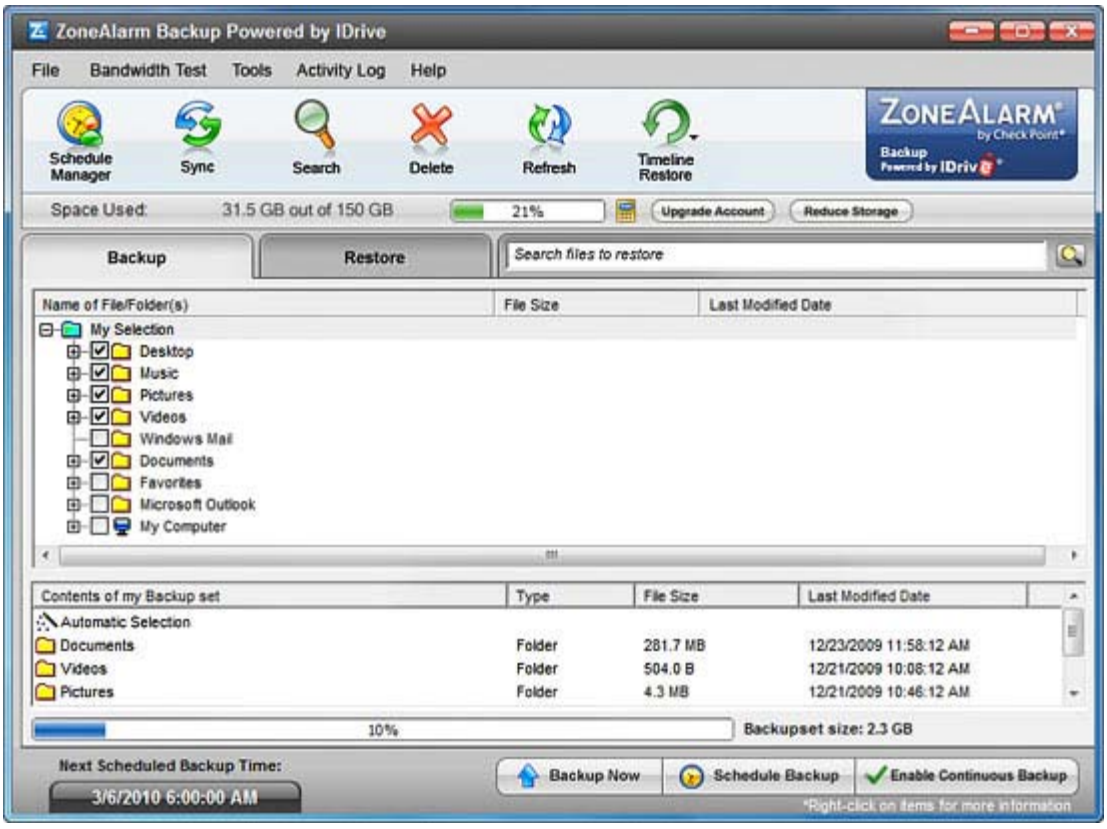
Classic Main Screen

The ZoneAlarm Backup Classic main screen is shown below:



The ZoneAlarm Backup Classic Main Screen has **Backup** and **Restore** tabs with the respective menu bar and toolbar options.

The **Backup** tab helps set up data for scheduled or immediate backup while the **Restore** tab helps restore data to your local machine.

The main screen can be categorized as follows:

- **Menu Options**
- **Toolbar Options**
- **Other Options**

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Menu Options

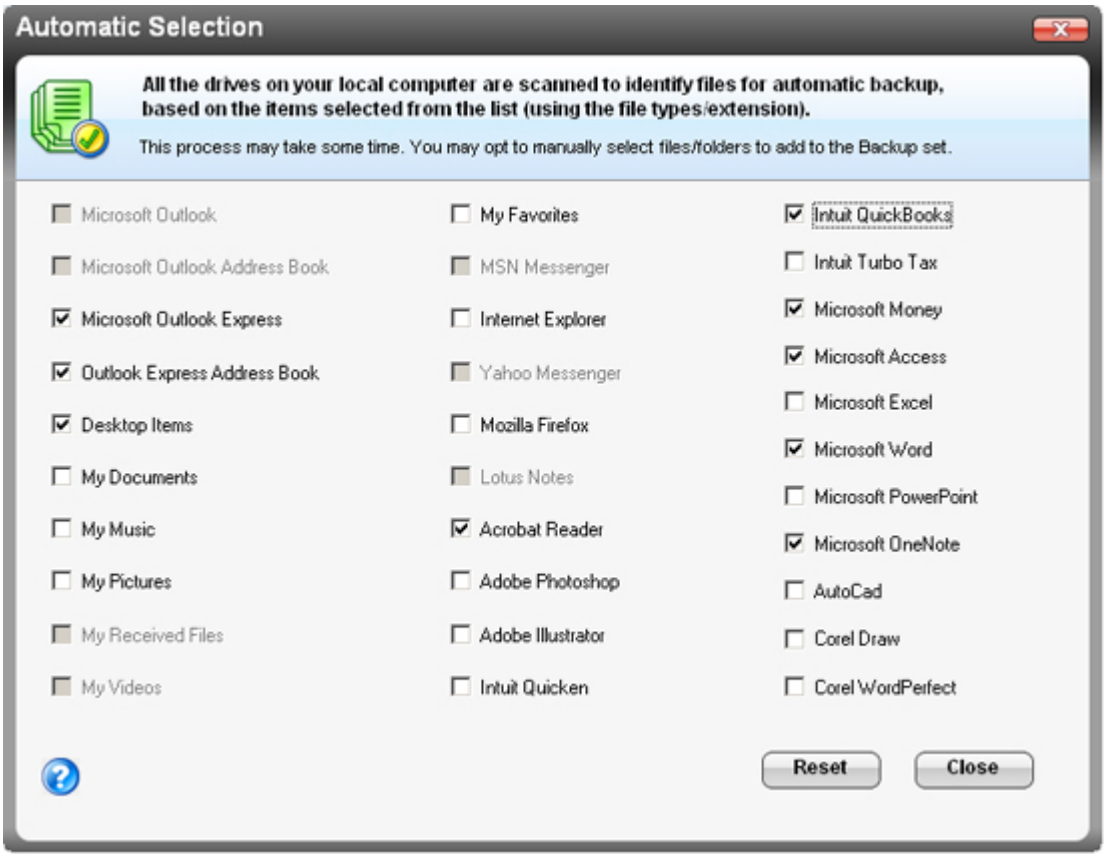
The menu bar has the following options:

File

The **File** menu has options that let you select files for automatic backup, connect to or disconnect from the account and exit the application. These include:

- Automatic Selection

This option allows you to select your commonly used applications and file types for automatic backup.



You can select or deselect the data for backup, using the check boxes.

For this, from the menu bar, go to **File** and select **Automatic Selection** option. From the *Automatic Selection* screen, add/remove the applications and file types using the check boxes provided or click **Reset** button to change the selection. You can modify the selection by clearing the checkboxes.

An **Automatic Selection** entry is displayed in the 'Contents of my Backup set' pane.

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Note:

- The check boxes are enabled for the applications available on the local computer.
- The check boxes for file types appearing after Lotus Notes are always enabled for selection irrespective of their availability on the local machine.
- You can also modify the files that you have selected for Automatic Selection by double-clicking the Automatic Selection entry displayed in the 'Contents of my Backup set pane'.

- Connect

This option lets you connect to the application.

To use it, from the menu bar, go to **File** and select the **Connect** option. A 'Login' screen is displayed. Here, enter the Username and Password and click the **Login** button to login.

- Disconnect

This option lets you disconnect from the application.

To use it, from the menu bar, go to **File** and select the **Disconnect** option. Next, click **Yes** on the confirmation screen to logout of the application.

- Exit

This option lets you close the ZoneAlarm Backup Classic application.

To use it, from the menu bar, go to **File** and select the **Exit** option or click the **Close** button on the main screen.

Note: The scheduled backup operation continues even after you exit from the Classic interface.

Bandwidth Test

The **Bandwidth Test** menu has options that let you test the upload and download speed. These include:

- Upload Speed

This option lets you know the amount of data that can be uploaded per second and the time it will take to backup 1 GB of data to your account at this speed.

- Download Speed

This option lets you know the amount of data that can be downloaded per second and how much time it will take to restore 1 GB of data to your account at this speed.

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Tools

The **Tools** menu has options that let you access ZoneAlarm Backup Explorer interface, customize the default settings of your application, exclude files/folders from the Backup set and so on. These include:

- Open ZoneAlarm Backup Explorer

This option allows you to launch the ZoneAlarm Backup Explorer interface directly from ZoneAlarm Backup Classic interface.

- Preferences

This option lets you take open file backups, exclude files/folders from backup, adjust the bandwidth usage of the application and so on.

- Mapped Drive Setup

  This option lets you backup the files/folders present on your network drive.

Activity Log

The **Activity Log** menu opens the 'Session Log' screen that lets you view the log details of all the interactive backup/restore and scheduled backup jobs performed in a session.

Help

The **Help** menu has options that let you access the help manual, contact technical support team for queries/feedback, view product demo, access the website and so on. These include:

- Help Topics

  This option allows you to access the ZoneAlarm help manual.

- Send Error Report

  This option allows you to contact the technical support team in case you confront a problem while using the application.

- Quick Demo

  This option allows you to view a demo of application.

- Website

  This option lets you access the website.

- About ZoneAlarm Backup Powered by IDrive

  This option displays information on the version and release date of the ZoneAlarm Backup application installed on your computer.

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- Upgrade Account

This option takes you to the corresponding web page from where you can upgrade your account.

Toolbar Options

The Toolbar has the following options:

This option lets you schedule the backup of files/folders for a future date and time. It is enabled only on the Backup tab.

Sync
This lets you synchronize the data present in your account with that on your local computer.

Search
This option lets you locate files backed up to your account.

Delete
This option lets you delete the selected files/folder from your account. This toolbar option is enabled only on **Restore** tab.

Time line Restore
It displays all the data backed up till the selected date and time. You can select and restore any file/ folder.

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Other Options

The ZoneAlarm Backup Classic interface has the following additional options

Icons/ Buttons	Description
	Backup Now This option lets you perform an immediate backup of files/folders. It is available on the Backup tab.
	Schedule Backup This option lets you schedule the backup of files/folders for a future date and time. It is available on the Backup tab.
	Restore Now This option lets you immediately restore the backed up files/folders. It is available on the Restore tab.
	Enable Continuous Backup This option allows the IDrive application to automatically recognize and perform the backup of files/folders that have recently been updated (within the last 10 minutes). It is available on the Backup tab.
	Recalculate This option lets you know the amount of space used in your IDrive account.
	Upgrade Account This option takes you to the corresponding IDrive web page from where you can upgrade your account.
	Reduce Storage Bring your storage in line with the available space by either removing the unwanted files from your account or choose Sync to match the data between your IDrive account and PC.
	Search This option helps you locate files backed up to your IDrive account.
	Timeline Restore View and restore data as of a particular timeline to your local machine.

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Working with ZoneAlarm Backup Classic

You can perform the following functions using the *ZoneAlarm Backup Classic* interface:

Backup files and folders

You can backup files/folders in the following ways:

- Backup Now

Steps to take an immediate backup of files/folders using the Backup Now button:

1. Login to the application.
2. Open the **Backup** tab.
3. Select the files/folders to be backed up from the **Backup** pane.
4. Click the **Backup Now** button. The application starts the backup.
5. You may opt to view the logs on completion of the job.

- Using the right-click mouse option

Steps to backup files/folders using the Windows Explorer:

1. Open the Windows explorer.
2. Right-click the file/folder to be backed up and from the menu, go to ZoneAlarm Backup > Backup this file/folder now option, to start the backup, as shown below.

Using ZoneAlarm Tray Icon

The **ZoneAlarm Tray Icon** allows you to perform an immediate backup of the scheduled job without logging into the application.

For this, right-click the **ZoneAlarm Tray Icon** and select the **Backup Now** option. This starts an immediate backup of the previously created Backup set.

Note: Ensure that you have logged into the application at least once before using this option. To access the General tab, from the menu bar, go to Tools > Preferences.

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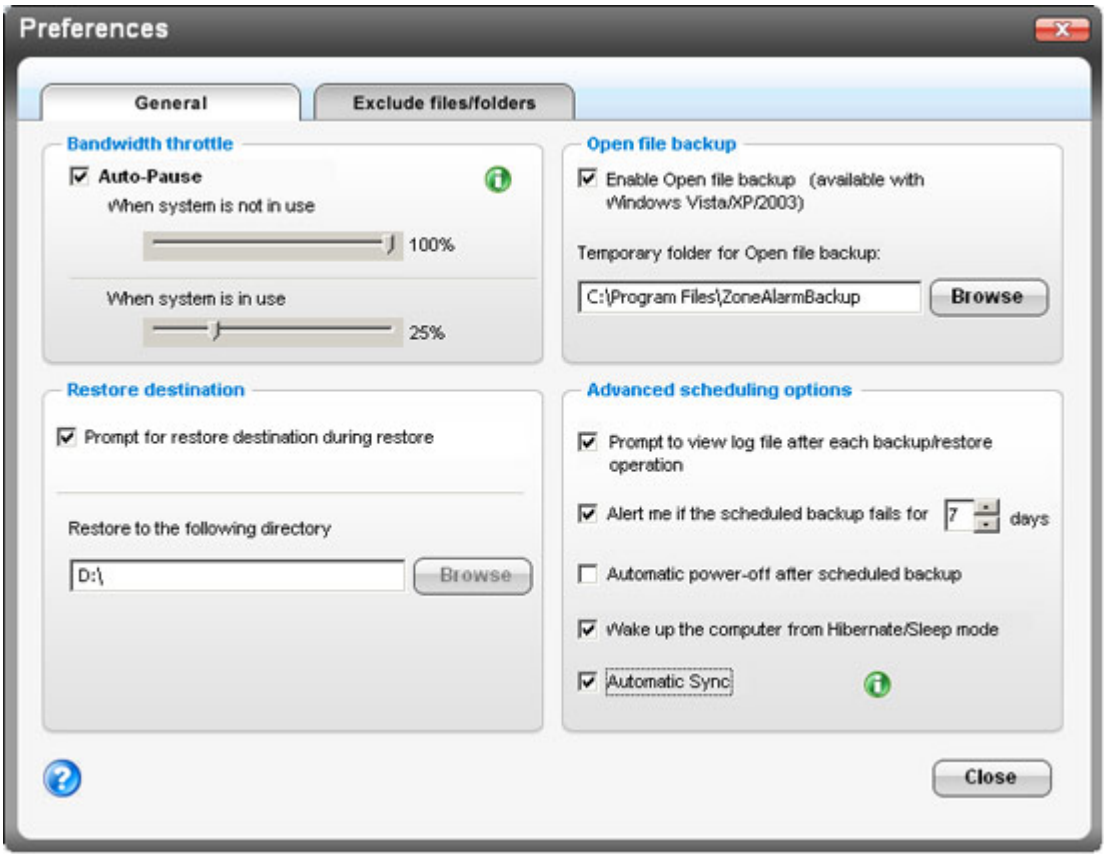
Preferences

It has the General Tab and the Exclude Tab.

The *General* tab has the following options:



Bandwidth Throttle

The Bandwidth Throttle feature helps optimize the bandwidth consumption so that your backups can take place uninterrupted and without hindrance to other applications. You can set separate bandwidths for the backups when the system is in use and when it is not.

Bandwidth Throttle (when system is not in use): This option lets you set the bandwidth to be used by your system for backups, when it is not in use. By default, it is set to 100%.

Note: The percentage set for Bandwidth Throttle is applicable for both scheduled and interactive backups.

Auto Pause: Select the 'Auto-Pause' option from the check box to use this option.

Auto-Pause option makes intelligent guesses on pausing and resuming backup to enable optimum desktop experience during user activity.

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This option lets you set the bandwidth to be used by your system for backups, when it is in use. This allows other applications to run without hindrance. By default, it is set to 25%.

Restore Destination

This option prompts you to select the destination folder to which you want to restore your data.

Advanced scheduling options

Prompt to view log after each backup and restore operation: This option enables you to view the log files on completion of every backup / restore operation.

Alert me if the scheduled backup fails: On selecting this option, you receive a desktop alert in case your backup has not taken place.

Automatic power off after scheduled backup: This option shuts down the computer automatically on completion of the scheduled backup job.

Wake up the computer from the Hibernate/Sleep mode: If you select this option, IDrive puts your computer in to active mode in case it has gone into the Hibernate / Sleep mode and performs the scheduled backup

Automatic Sync: Automatically sync files between your desktop and your account with a lag of 30 days. In other words, if data is deleted from your desktop that is already backed up, the corresponding data in your account would be deleted after 30 days. This helps in keeping your account size optimal.

Note: Since this may result in automatic deletion of data in your account, set this option carefully.

Open file Backup

This option allows you to backup open files like Outlook files (.pst), QuickBooks, Quicken, ACT, MS-Money, MS-Word, MS-Excel, MS-Access, MS FoxPro etc.

This feature is available only for Windows XP, Windows 2003 servers and Windows Vista.

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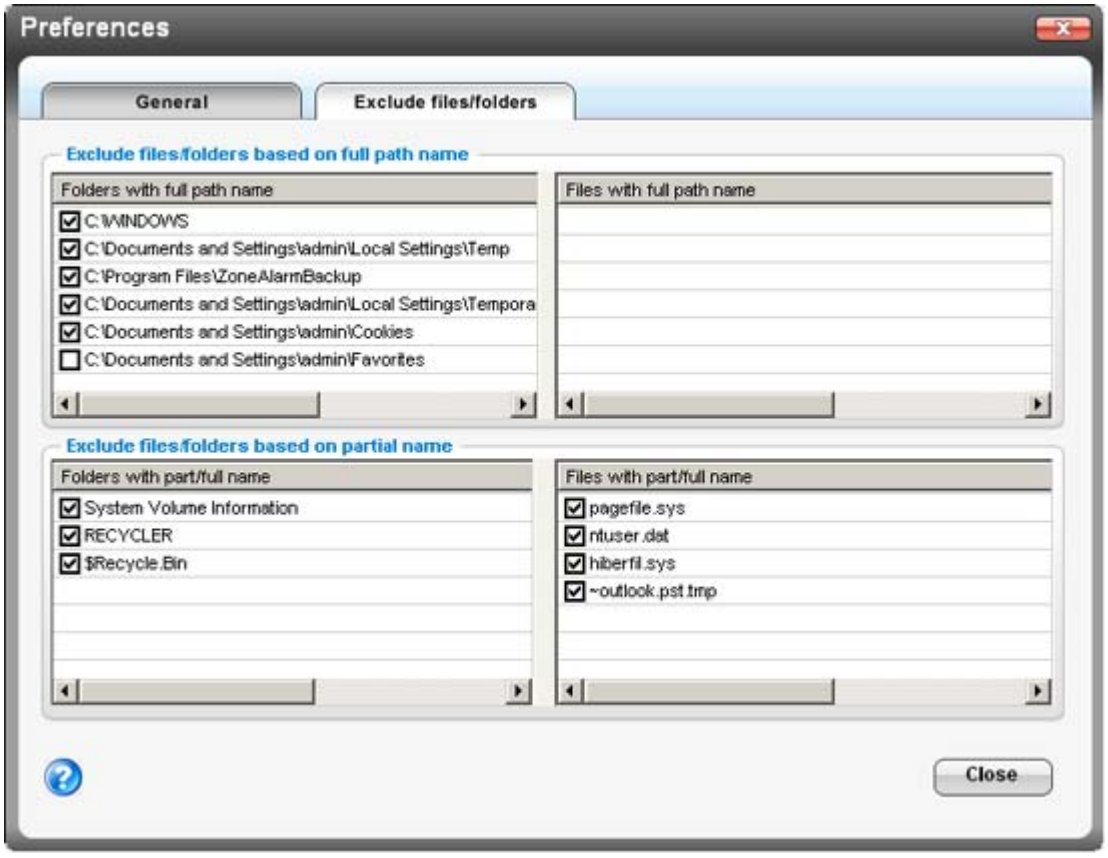
Exclude files and folders

The **Exclude files/folders** option allows you to exclude files/folders from being backed up. For this, on the menu bar, go to **Tools** > **Preferences** and open the **Exclude files/folders** tab, as shown below.



The excluded folders are marked in Red color on the 'Backup' pane.
The Exclude files/folders tab has the following options:

Exclude files/folders based on full path name with two sub options – Folders with full path name and Files with full path name.

You can add the files/folders to the exclude list in the following ways:

- Through the Preferences menu option

Steps to exclude a file/folder from being backed up:

1. Right click on the Folders with full path name or Files with full path name pane.
2. Select the **Add** option from the drop down menu.

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3. Select the directory/folder/file from your local computer to be excluded from the Backup set and click **OK.**
4. Click **Save** to commit the changes and close the screen.

- Through ZoneAlarm Backup Classic Interface

Steps to exclude files/folders from Backup set:

1. Right-click the file/folder on the Backup pane.
2. Select the **Exclude this file from being a part of the backup list/Exclude this folder from being a part of the backup list** option to exclude the selected file/folder from the Backup set.

Exclude files/folders based on partial name with two sub options – Folders with full/part name or Files with full/part name

You can exclude files/folders by giving partial name along with wildcard characters (*,?).

Steps to exclude data from backup:

1. Right click the **Files with part/full name** or **Folders with part/full name** pane.
2. Select the **Add** option from the drop down menu. The **Enter File/Folder Name** screen is displayed.
3. Enter the partial name of the file/folder using the wildcard characters -- * and ? that you want to exclude and click **Exclude**.
4. Click **Save** to commit the changes and close the screen.

Note:

- The '?' replaces a single character in the file name.
- The '*' replaces one or more/no character(s) in the file name.
- To remove the files/folders from the **Exclude Files and Folders** tab, right-click the required folders/files and select the **Remove** option.
- The files/folders can be excluded from being backed up using ZoneAlarm Backup Classic interface only.

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Bandwidth Test

The **Bandwidth Test** option lets you know the current upload/download speed and the estimated time that would be required by application to backup /restore 1 GB of data at this speed.

Upload Speed

Steps to test the current upload speed:

1. Login to the application.
2. From the menu bar, go to **Bandwidth Test** and select the **Upload Speed** option.

A screen showing the current upload speed and estimated time that would be required by the application to backup GB data at this speed to your account is displayed.

Download Speed

Follow the steps given below to test the current download speed:

1. Login to the application.
2. From the menu bar, go to **Bandwidth Test** and select the **Download Speed** option.

A screen showing the current download speed and estimated time that would be required by the application to restore 1 GB data at this speed to your account is displayed.

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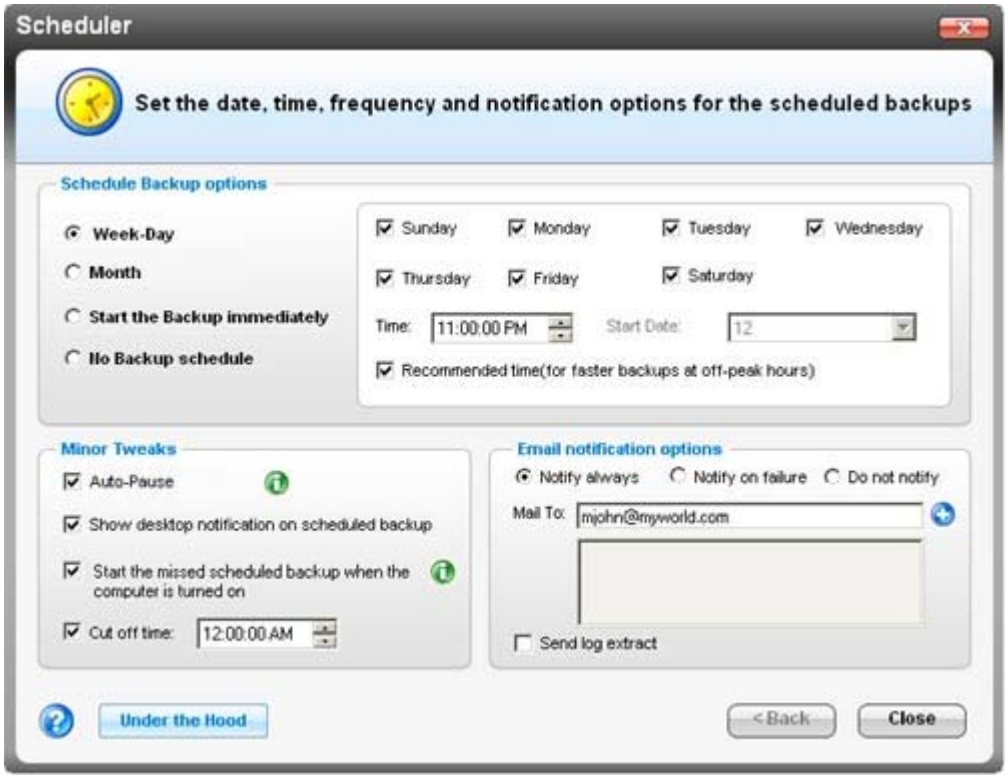
Schedule Backups

The **Schedule Backup** option allows you to schedule the backup of files/folders for a particular date, time and frequency.

Steps to schedule backups:

1. Login to the application and click the **Backup** tab.
2. Click the **Schedule Backup** button.

The 'Scheduler' screen is displayed, as shown below.



3. Select the date, time, frequency and other options for backup as per your convenience and click the **Close** button. The application backs up of the selected files/folders at the scheduled time.

The options available to set date, time and frequency of backup are:

Week-Day
Schedule backup on any day(s) of the week.

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Month

Schedule the backup any one day of the month on a particular day and time.

Start the backup immediately

This option lets you to perform an immediate backup of your files/folders.

No Backup Schedule

This option lets you delete the scheduled backup job.

Email Notification

This option allows you to receive email notifications on the status of the scheduled backup jobs. For this, select the Notify always or Notify on failure option and enter the email address in the Mail to field.

You can set multiple email addresses using the + button and receive log details of the scheduled backup job along with the email notification by selecting the Send log extract option.

You may opt to not receive any notification by selecting the Do not notify option.

Minor Tweaks

Auto-Pause

This option makes intelligent guesses on pausing and resuming backup to enable optimum desktop appearances during user activity.

Desktop Notification

This option allows you to receive notifications on your desktop regarding the status of scheduled backup jobs. For this, select the option Show desktop notification on the completion of scheduled backup.

Start the missed scheduled backup when the computer is turned on

This option allows the application to resume the scheduled backup automatically whenever your computer is switched on.

Cut-off Time

This option stops the scheduled backup at the specific time, set by you. The backup is resumed at the next scheduled time from the point it was stopped. This ensures that the scheduled backups are not executed when the normal computer operations are going-on.

Note:

- The application performs scheduled backup job even when your computer is in Log-Off mode.
- The *Send log extract* and *Mail to* options are disabled if the default option - Do not Notify - is selected.
- The ‘ Under the Hood’ button opens the ‘Preferences’ screen from where you can set the Advanced options including Hibernate / Sleep mode settings, Open File Backup, Auto-Pause and more.

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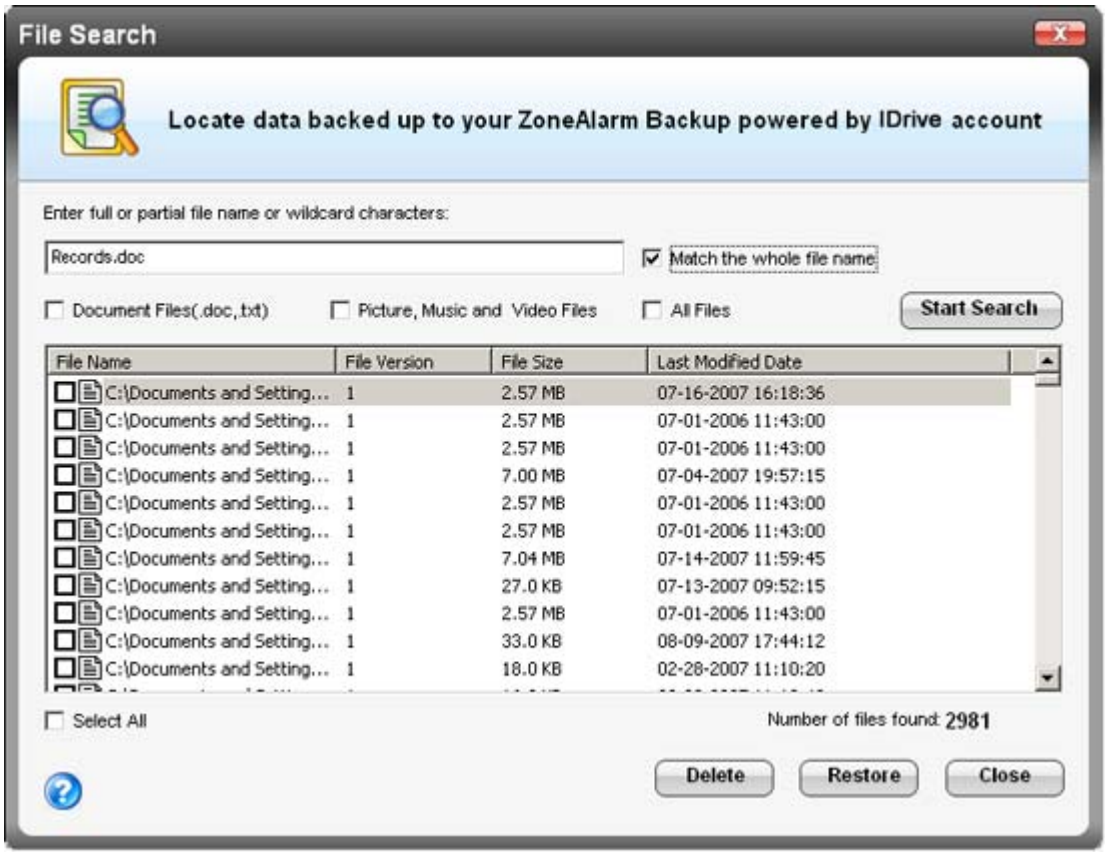
Search Files

The application allows you to search for files present in your account and restore them to your local machine.

To use the option, follow the steps given below:

1. Login to the application.
2. Click the **Search** toolbar option or enter the part/full file name in the **Search Files to restore** field and click the **Search** icon on the main screen.

The 'File Search' screen is displayed, as shown below:


File Search
Locate data backed up to your ZoneAlarm Backup powered by IDrive account
Enter full or partial file name or wildcard characters:
Records.doc
Match the whole file name
Document Files(.doc,.txt)
Picture, Music and Video Files
All Files
Start Search
File Name
File Version
File Size
Last Modified Date
C:\Documents and Setting... 1 2.57 MB 07-16-2007 16:18:36
C:\Documents and Setting... 1 2.57 MB 07-01-2006 11:43:00
C:\Documents and Setting... 1 2.57 MB 07-01-2006 11:43:00
C:\Documents and Setting... 1 7.00 MB 07-04-2007 19:57:15
C:\Documents and Setting... 1 2.57 MB 07-01-2006 11:43:00
C:\Documents and Setting... 1 2.57 MB 07-01-2006 11:43:00
C:\Documents and Setting... 1 7.04 MB 07-14-2007 11:59:45
C:\Documents and Setting... 1 27.0 KB 07-13-2007 09:52:15
C:\Documents and Setting... 1 2.57 MB 07-01-2006 11:43:00
C:\Documents and Setting... 1 33.0 KB 08-09-2007 17:44:12
C:\Documents and Setting... 1 18.0 KB 02-28-2007 11:10:20
Select All
Number of files found: 2981
Delete
Restore
Close

3. Enter part/full name of the file to be located and click the **Search** button provided alongside. All the files matching the search criteria are displayed.
4. From the search result, select the desired file and click **Restore** to restore it to your local machine or **Delete** to delete it from your account. You can use **Select All** option to select all the listed files.

You can filter the search using the following options:

- Match the whole file name
- Picture, Music and Video Files

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- Document Files (.doc and txt)
- All Files

Delete Files and Folders

You can delete files/folders from your account.

To use this option, follow the steps given below:

1. Login to the application and open the **Restore** tab.
2. Select the files/folders that you want to delete from your account and click the **Delete** toolbar option. The 'File Deletion' screen listing the file(s) to be deleted is displayed.
3. Click the **Delete** button to delete the listed file(s) from your account.

Backup Mapped Drives

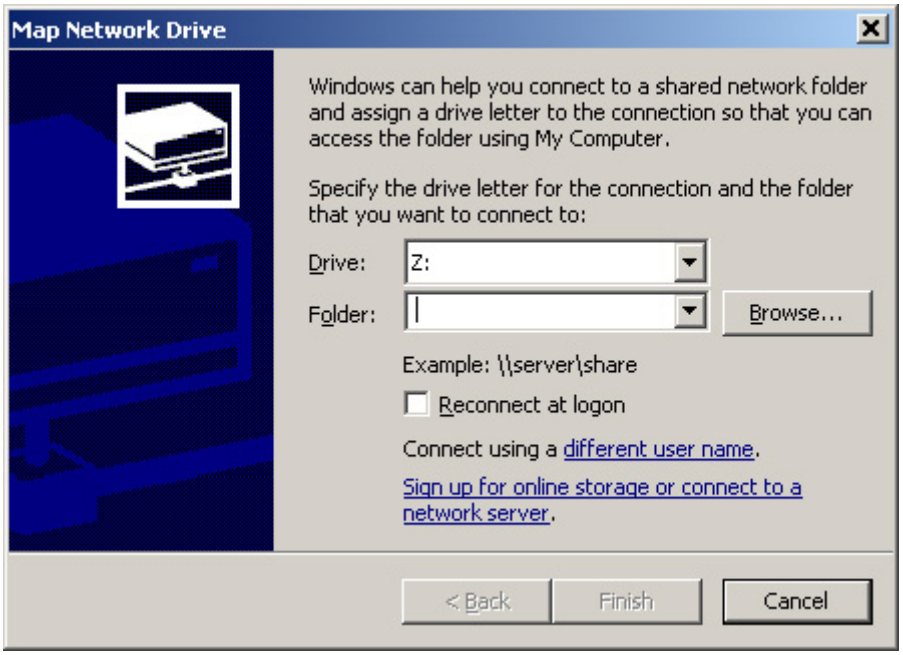
This option lets you backup the contents of your Mapped drive to your account.

For this, follow the steps given below:

1. Open the Windows explorer.

2. Right-click **My Computer** and select the **Map Network Drive** option from the menu.

3. Select the network folder that you want to connect to as a Mapped drive, using the Browse button.


Map Network Drive
Windows can help you connect to a shared network folder and assign a drive letter to the connection so that you can access the folder using My Computer.
Specify the drive letter for the connection and the folder that you want to connect to:
Drive:
Z:
Folder:
Browse...
Example: \\server\share
Reconnect at logon
Connect using a different user name.
Sign up for online storage or connect to a network server.
< Back
Finish
Cancel

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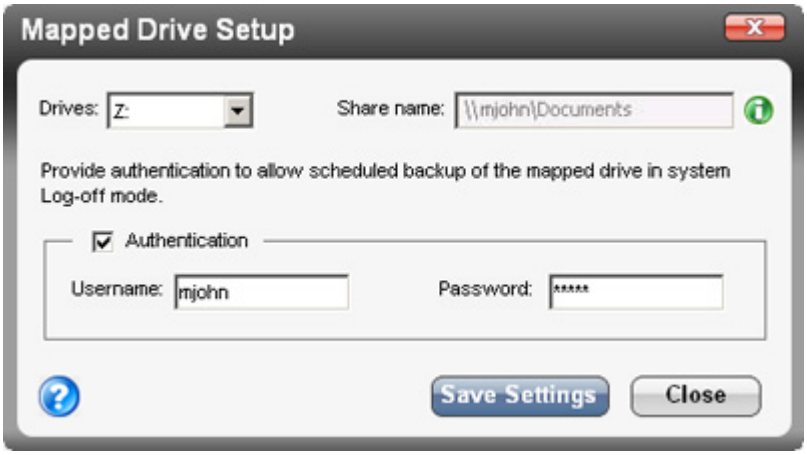
4. To connect to the computer with a different Username, click the Connect using a different Username link. The following screen is displayed:

5. Enter the Username and Password and click **OK**. You can see a Mapped drive named (ex: 'Z') in the My Computer entries. The Mapped drive thus created is now available on the application.
6. Select the files/ folders to be backed up from Backup pane.
7. From the menu bar, go to Tools and select the Mapped Drive Setup option.

The 'Mapped Drive Setup' screen is displayed, as shown below.



8. Enter the valid Username and Password for the Mapped drive that you have selected.
9. Click Save to save the settings and schedule the backup job.

Note: The application performs scheduled backup of Mapped drives even when your computer is in the Log-Off mode.

Sync Files and Folders

The Sync feature lets you match the contents of your account with that of your local computer, for the selected folders. This feature is useful especially when you have been taking backups regularly and now removed some data from your local computer and wish to do the same from your account.

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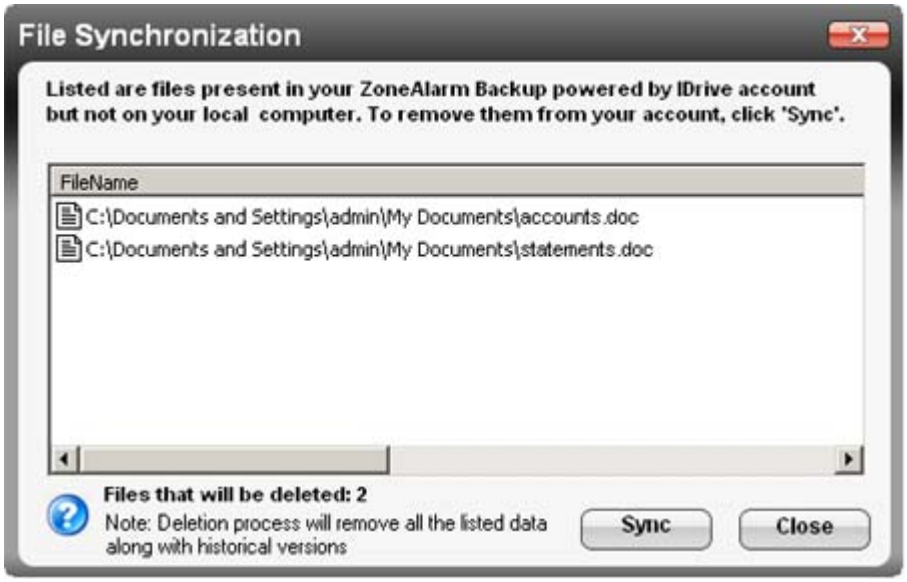
For this, follow the steps given below:

1. Login to the application. Select the folder, to be synchronized in your account and click the **Sync** toolbar option. A message explaining the sync operation is displayed. Click **Continue** to proceed.

The following 'Sync' screen listing the files present on your account but not on your computer, are listed.


File Synchronization
Listed are files present in your ZoneAlarm Backup powered by IDrive account but not on your local computer. To remove them from your account, click 'Sync'.
FileName
C:\Documents and Settings\admin\My Documents\accounts.doc
C:\Documents and Settings\admin\My Documents\statements.doc
Files that will be deleted: 2
Note: Deletion process will remove all the listed data along with historical versions
Sync
Close

2. Click the **Sync** button to start the operation or Cancel to cancel it.

Send Error Report

The **Send Error Report** feature lets you send a query to the technical support team, in case you encounter any issue while working with the application.. In the mail, classify the type of error or problem encountered so that we can provide a prompt solution.

Steps to send an error report:

1. Login to the application.
2. From the menu bar, go to **Help** and select the **Send Error Report** option. The 'Feedback on ZoneAlarm Backup Powered by IDrive' screen is displayed.
3. Enter your Username, email id, contact number, trouble ticket number (if any) and the subject line.
4. Explain your problem or query in detail in the **Message** text box. Click **Submit** to send your feedback or query to the technical support team.

You will receive an email from the technical support team containing the Ticket Number for your query. You can use this as a reference in case you face the same problem again or find that it has not been resolved. For this purpose, in the *Reports Feedback* screen, a text box for Trouble Ticket No is provided. Here, enter the Ticket Number sent to you from the technical support team.

You can do the same from ZoneAlarm Tray Icon on the tray bar.

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Enable Continuous Backup

The **Enable Continuous Backup** option allows the application to automatically recognize the changes to files up to 50 MB and back them up in almost real time.

The application backs up only the modified portions of the files. It stores each modified file as a separate version, thereby allowing you to view and/or restore any of the last 30 versions. Full backup is performed for newly created files and files that have not been backed up previously.

Steps to perform the continuous backup:

1. Login to the application and open the **Backup** tab.
2. Select the files/folders that you want the application to automatically backup.
3. Click the **Enable Continuous Backup** button.

The selected files are automatically evaluated for changes and backed up. The button name changes to **Disable Continuous Backup** when the continuous backup is enabled.

Note:

- Temporary files, system files and Mapped drives are exempted from the Continuous Data Protection operation.
- The files selected for backup are listed under the 'Contents of My Backup set pane'. You can view or modify these files.

Restore Old Versions

You can view the latest 30 versions of any file and restore any previous version.

Steps to restore you file to the local machine:

1. Login to the application.
2. Click the **Restore** tab.
3. Double-click or right-click a file and select the **View History** option from the drop-down menu.
4. Select the version that you want to restore and click the **Restore** button.

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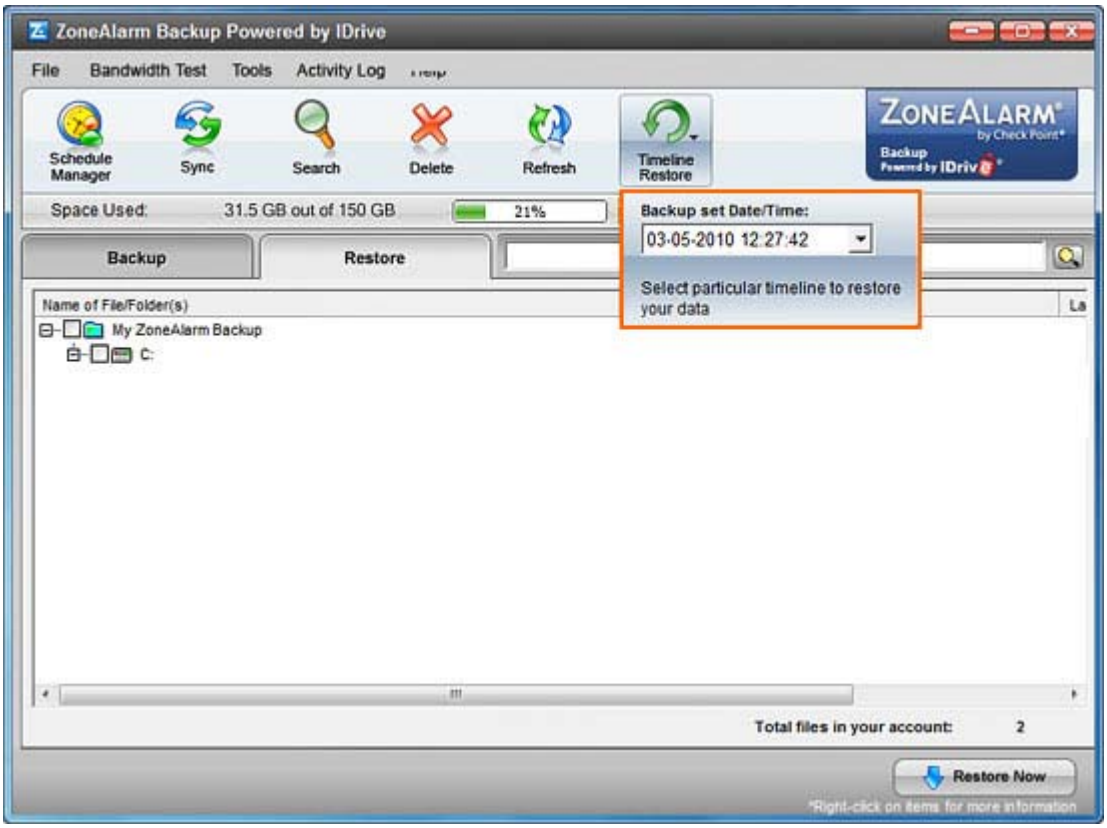
Timeline Restore

You can access this option from the **Restore** tab.

It displays all the data backed up till the selected date and time. You can select and restore any file/folder to your local machine.



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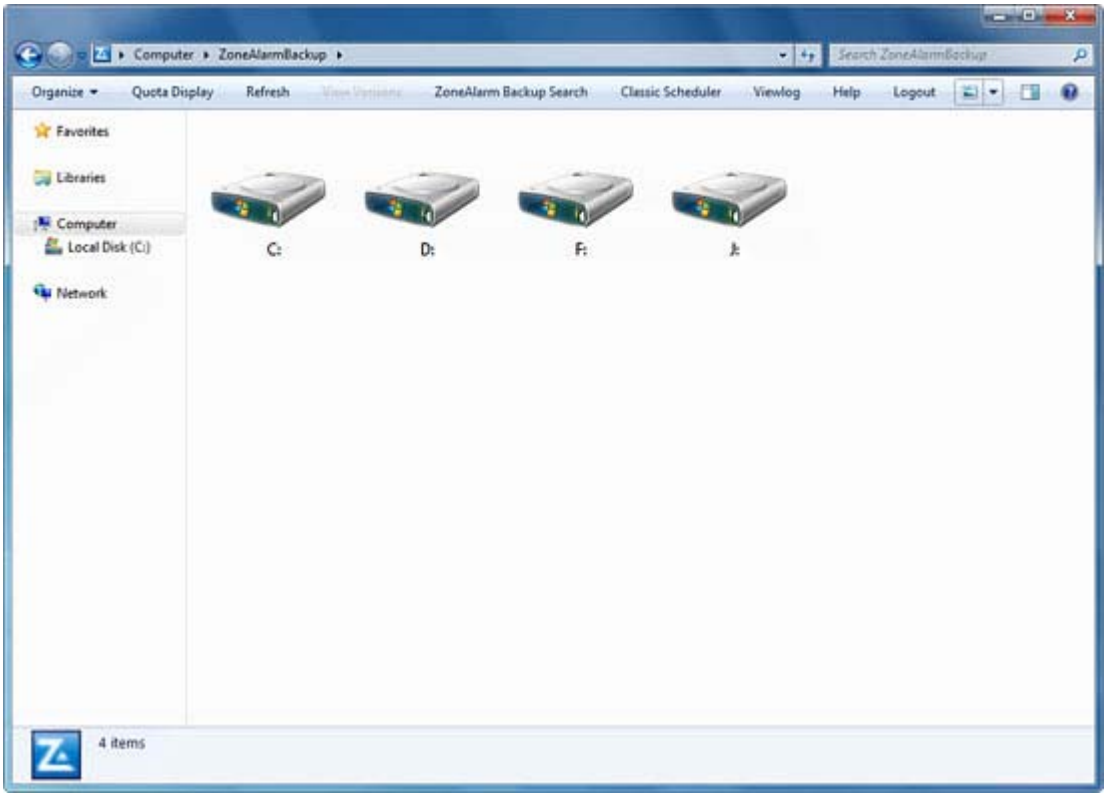
ZoneAlarm Backup Explorer Interface

The ZoneAlarm Backup Explorer powered by IDrive offers a Windows Explorer like view of your account for access and restore of your backed up data.

You can open the ZoneAlarm Backup Explorer interface in the following ways:

- Select **Start** > **Programs** > **ZoneAlarm** > **ZoneAlarm** Backup **Explorer.**
- Right-click the **ZoneAlarm Tray Icon** and select the **Open ZoneAlarm Backup Explorer** option.



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Besides the regular Windows Explorer options, the ZoneAlarm Backup Explorer powered by IDrive has options specific to ZoneAlarm

Name	Description
QuotaDisplay	Up-to-date information on the space occupied by folders and folders backed up to your account.
Refresh	Refreshes the updates made to files in your account.
IDrive Search	Locate files in your account, based on its full or partial name.
Classic Scheduler	Launch the IDrive Classic interface.
View Log	View the log files for operations like restore, delete, interactive/scheduled backups and so on.
View Version	View and restore any of the recent 30 versions of a file in your account.
Help	Access the IDrive Help Manual.
Logout	Logout from the IDrive application.

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Restore files and folders

The ZoneAlarm Backup Explorer powered by IDrive interface makes it easy to restore your files and folders.

You can restore your data in the following ways:

Copy-n-Paste

1. Open the ZoneAlarm Backup Explorer interface.
2. Right-click the file/folder and select the ‘Copy’ option from the menu and paste it to the desired location on your PC.

Drag-n-drop

1. Open the ZoneAlarm Backup Explorer interface.
2. Select the file/folder and drag-n-drop the file/folder to its intended destination on your PC.
3. Select the 'open folder after completion of download' from the check box to open the file/folder automatically as soon as it is copied or downloaded.

Restore to a specific destination

1. Open the ZoneAlarm Backup Explorer interface.
2. Right-click the file/folder and select the 'Restore to...' option from the menu. Select the location on the PC for restore.

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View different versions of files

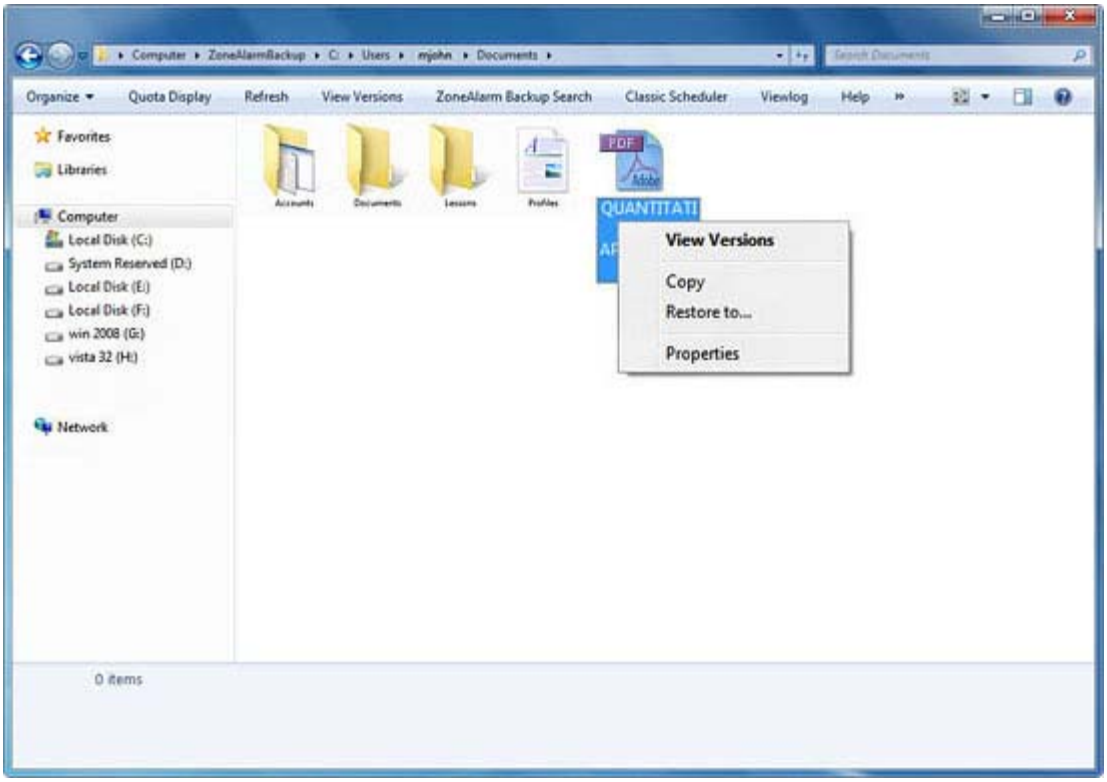
The application stores upto 30 versions of each file backed up to your account. You can view different versions of a file. This option is only enabled for files.

To view the different versions of the file, follow the steps given below:

1. Open the ZoneAlarm Backup Explorer interface.
2. Open the folder and select a file. The 'Versions' option is enabled on the toolbar.
3. Right-click the file and select the 'View version' option from the drop-down menu or click the Version toolbar option.

Or

Double-click on the file that you want to restore. Select the 'View Versions' option from the IDrive Explorer Plug-in menu bar.



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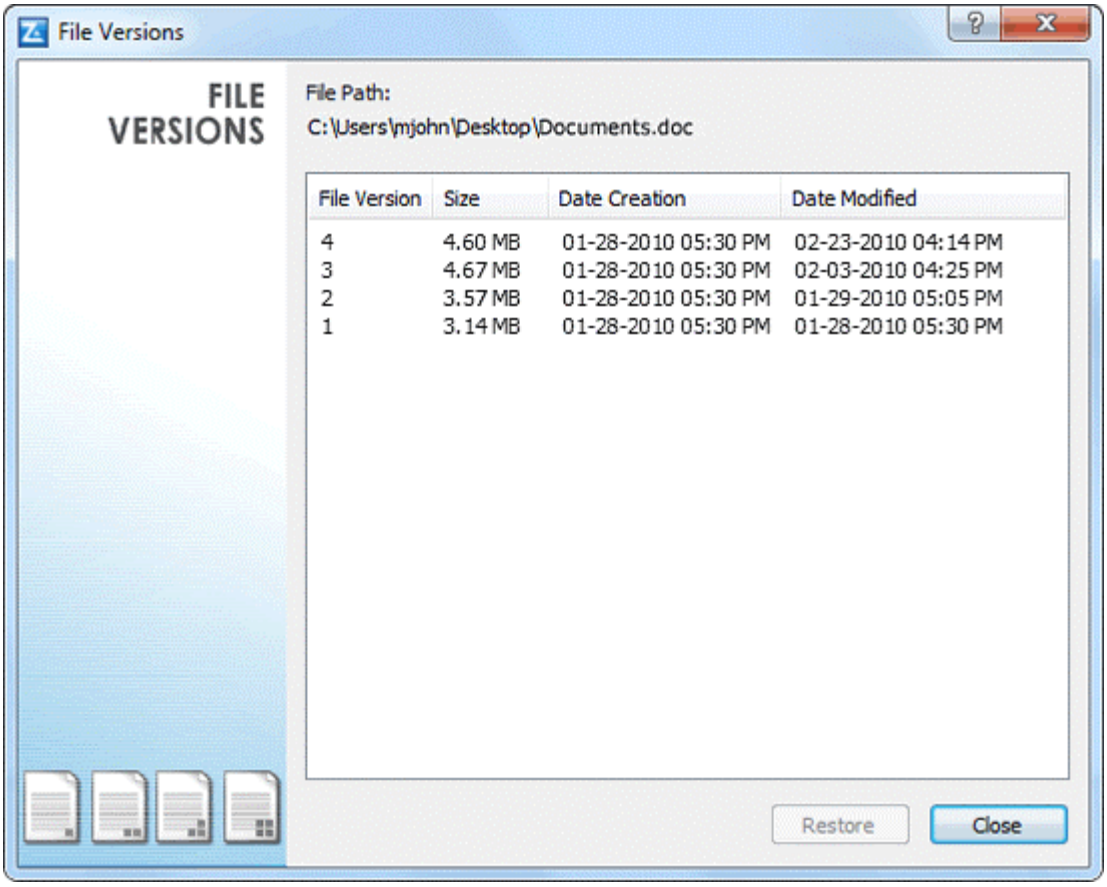
The ‘File Versions’ screen displays with a list all the versions (up to 30).



Note: The versions are stored on an incremental basis. If the file versions cross 30, the oldest version of the file is deleted and the 31st version of the file is backed up as 30th version.

View Properties

To view the property of a file/folder, right-click on it and select the **Properties** option from the drop-down menu. A ‘Properties’ screen is displayed, which gives information on the file type, location, size and so on.

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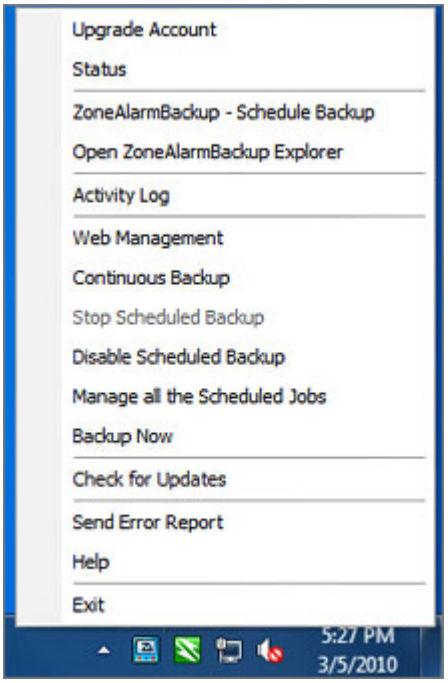
ZoneAlarm Tray Menu

On installing the application, the ZoneAlarm Monitor icon is displayed on the system tray of your computer. On right-clicking it, a shortcut menu is displayed, with the following options:



Upgrade Account
This option takes you to the corresponding web page of the application from where you can upgrade your account.

ZoneAlarm Backup Powered by IDrive - Schedule Backup
This option opens the ZoneAlarm Backup Classic Interface.

Open ZoneAlarmBackup Powered by IDrive Explorer
This option opens the ZoneAlarm Backup Explorer interface.

Activity Log
This option opens the 'Session Log' screen from where you can view the log details of all the backup, restore and other operations performed during the current session.

Web Management
This option enables you to manage your backup sets, schedule backups and view logs through any web browser.

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Continuous Backup

This option allows the application to automatically recognize and perform the backup of files/folders that have recently been updated (within the last 10 minutes).

The color of the ZoneAlarm tray icon toggles between yellow and green to indicate that the Continuous Data Protection is in progress.

Stop Scheduled Backup

This option lets you stop all the scheduled backup jobs.

Disabled Scheduled Backup

This option lets you disable all the scheduled backup jobs.

Manage All the Scheduled Jobs

This option makes it easy for you to manage the scheduled backup jobs by letting you delete the scheduled backup jobs of the expired accounts while retaining the scheduled jobs of the others. Further, it allows you to view the scheduled backup jobs of all the users on the computer.

To view and manage all the scheduled job, right-click the ZoneAlarm tray icon and select the 'Manage all the Scheduled Jobs' option. A Manage all the Scheduled jobs screen is displayed. It has the following toolbar items:

Edit: Lets you edit the selected scheduled job. You cannot edit the scheduled job with the status In Progress.

Delete: Deletes the selected scheduled job. You cannot delete the scheduled job with the status In Progress.

Refresh: Refreshes the scheduled list of records.

Stop Transfer: Stops the progress of the selected scheduled job.

Note: You do not have the provision to change the backup set of other users.

Backup Now

This option lets you take an immediate backup of your Backup set.

Check for Updates

This options lets you upgrade to the latest version of the application.

Send Error Report

This option lets you contact technical support team for queries, suggestions or to provide feedback.

Help

This option lets you access the ZoneAlarm help manual.

Exit

This option lets you close the ZoneAlarm tray menu.

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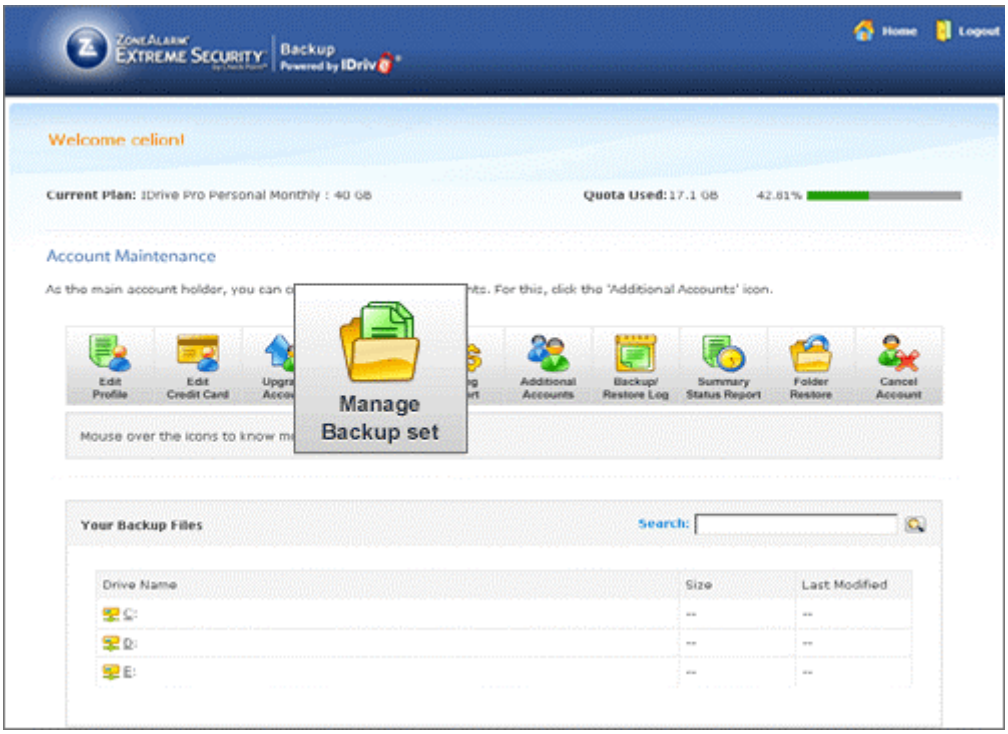
Web-based Backup set/Schedule Management

You can manage your Backup set, Schedule Backups and View Backup Logs through any web browser.
Follow the steps given below to manage Backup set contents online:

1. Right-click the ZoneAlarm tray icon and enable ‘Web Management’.
2. Login to your account via any web browser.
3. Click the '**Manage Backup set**' icon.



You can perform the following functions:

- Add contents to Backup set
- Delete contents from the Backup set
- Schedule a Backup
- View Session Log

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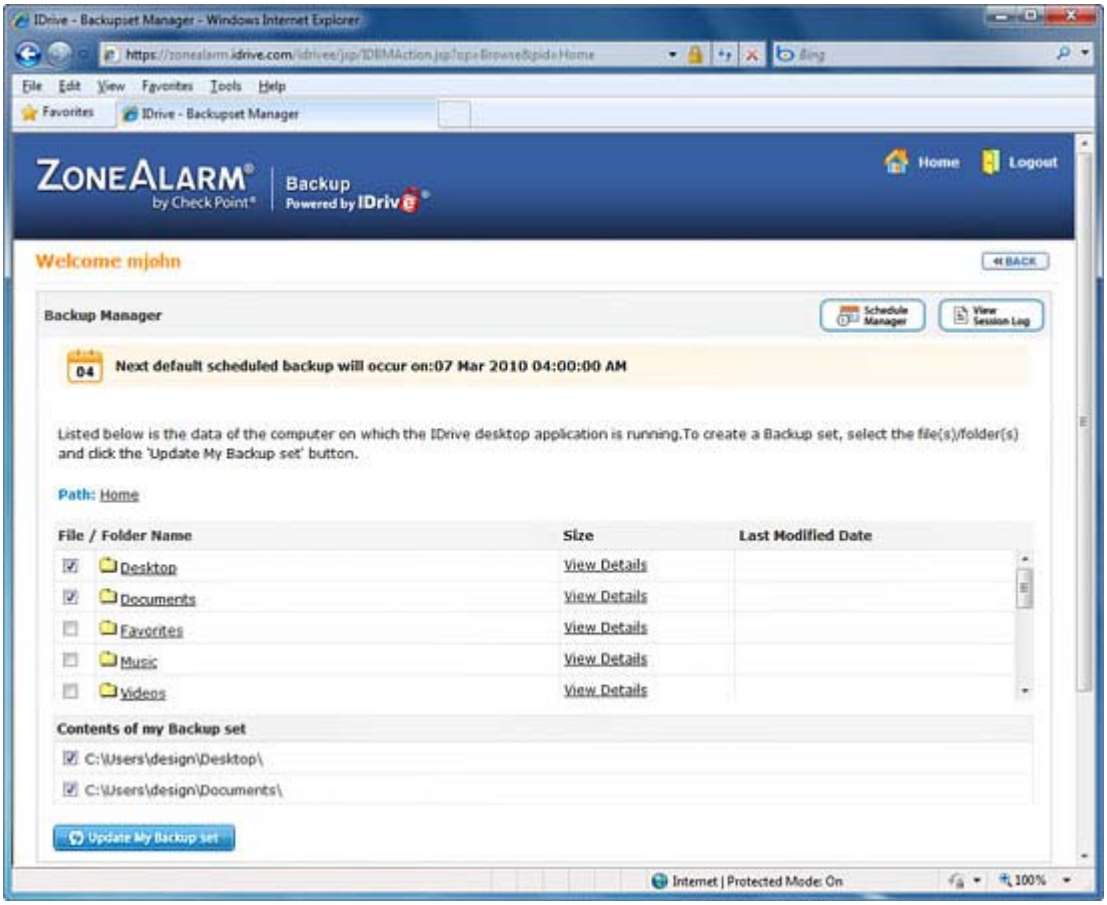
Add contents to the Backup set

Follow the steps given below to add content (files/folders) to your existing Backup set:

1. Select the files/folders to be backed up using the selection items (check boxes) provided. The selected files/folders are displayed in the 'Contents of my Backup set' section.
2. Click **Update My Backup set**. Your Backup set gets updated.


IDrive - Backupset Manager - Windows Internet Explorer
File Edit View Favorites Tools Help
IDrive - Backupset Manager
ZONEALARM® by Check Point® | Backup Powered by IDrive®
Home
Logout
Welcome mjohn
BACK
Backup Manager
Schedule Manager
View Session Log
Next default scheduled backup will occur on:07 Mar 2010 04:00:00 AM
Listed below is the data of the computer on which the IDrive desktop application is running.To create a Backup set, select the file(s)/folder(s) and click the 'Update My Backup set' button.
Path: Home
File / Folder Name
Size
Last Modified Date
Desktop
Documents
Favorites
Music
Videos
View Details
Contents of my Backup set
C:\Users\design\Desktop\
C:\Users\design\Documents\
Update My Backup set
Internet | Protected Mode: On
100%

Delete contents from the Backup set

Follow the steps given below to delete contents from your Backup set:

1. In the 'Contents of my Backup set' section, deselect the files/folders that you want to remove from your Backup set.
2. Click **Update My Backup set** to update your Backup set.

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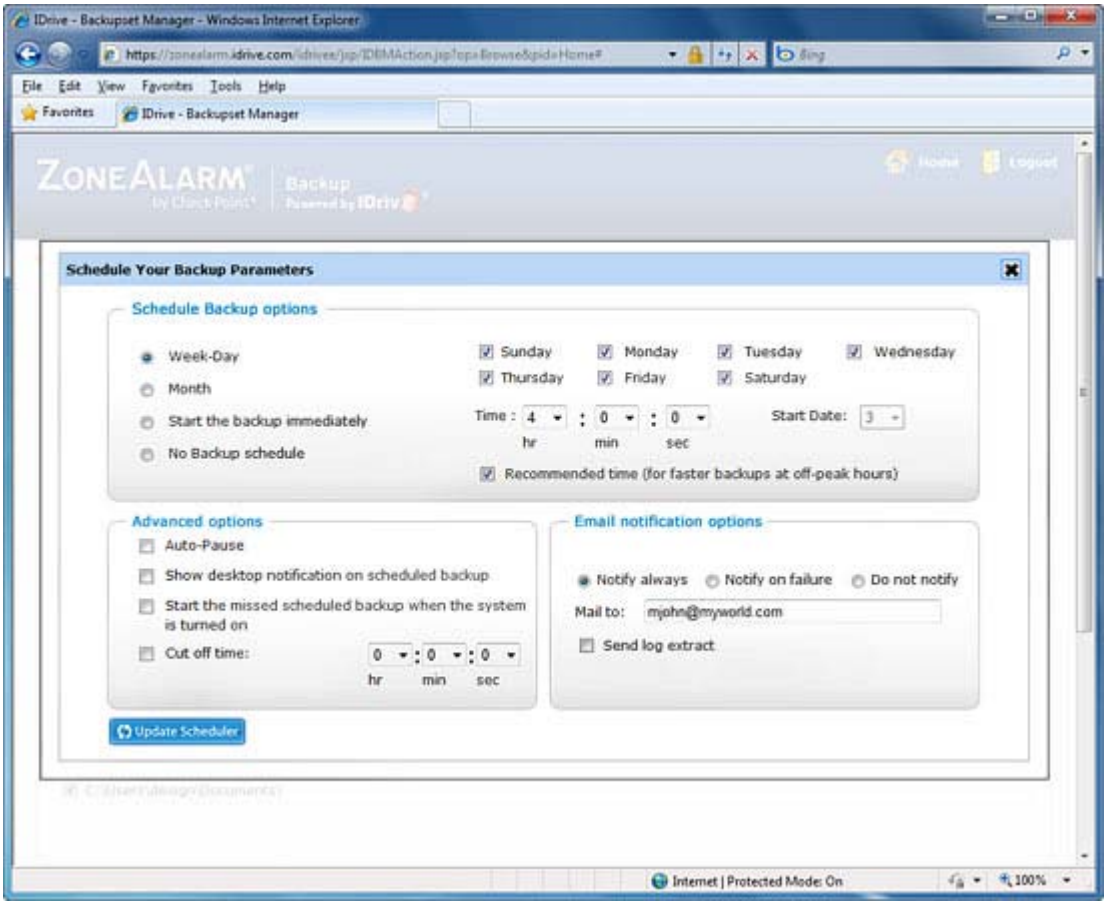
Schedule a Backup

Follow the steps given below to schedule the backup of your files/folders for a particular date, time, and frequency:

1. Click the **Schedule Manager** icon. The scheduler web page is displayed.
2. Select the backup frequency and notification type.
3. Click the **Update Scheduler**. The scheduled backup details are displayed.



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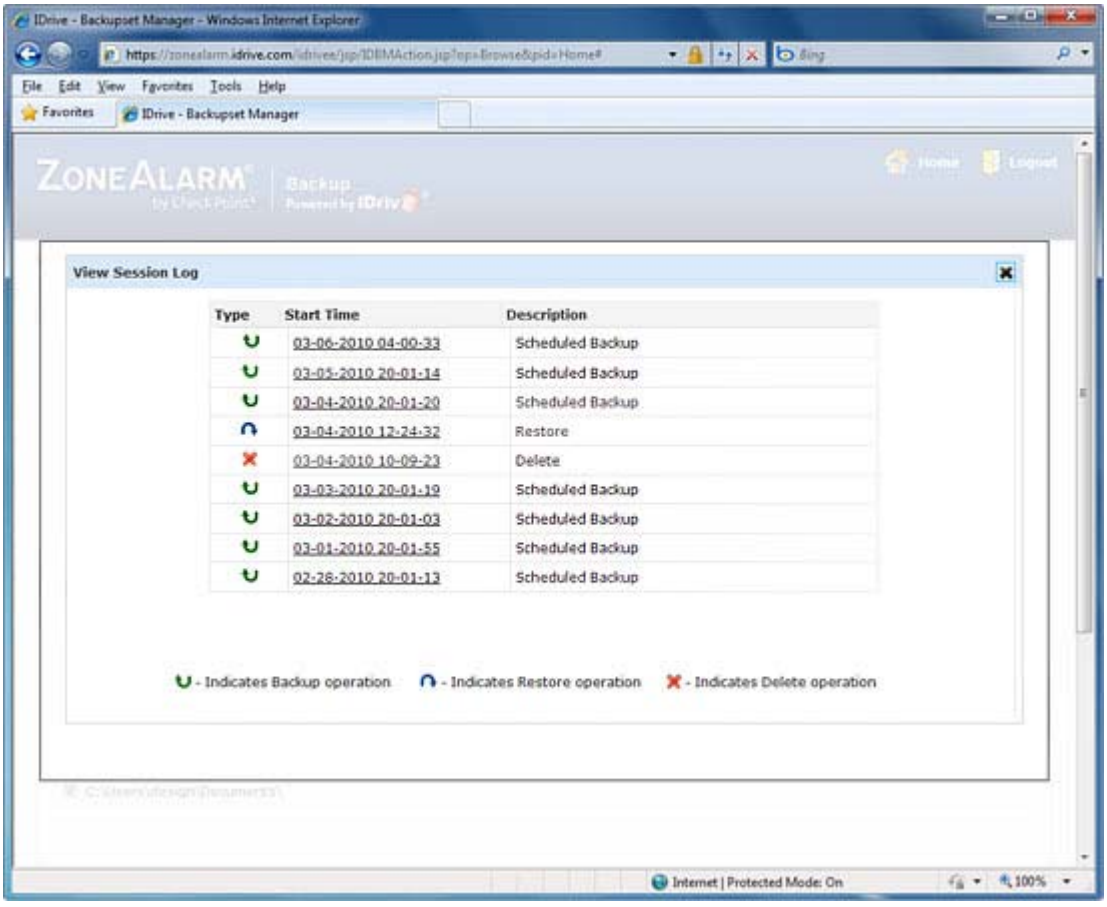
View Session Log

This option lists the log files created for each backup/restore/delete session.

Follow the steps given below to view the Session log:

1. Click the **View Session Log** icon. The list of session logs is displayed.
2. Click the specific session log that you want to view. A 'File download' dialog box is displayed.
3. Click **Open** to view the log, **Save** to save the log file on a local directory of your computer or **Cancel** to cancel it.



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Uninstall ZoneAlarm Backup

Follow the steps given below to remove ZoneAlarm Backup completely from the local computer:

1. Go to **Start** > **Programs** > **ZoneAlarm Backup** and select **Uninstall ZoneAlarm Backup**. A message to stop all the scheduled backup jobs and to confirm the uninstallation is displayed.
2. Click **Yes** to continue the uninstallation.

Note: It is not advisable to uninstall the application using the conventional method of removing an application (from Control Panel > Add or Remove Programs).

Version Update

To update the application with newer versions, from the ZoneAlarm tray menu, click the ' Check for Updates' option. A message confirming if you want to update to the latest version is displayed. Click 'Yes' to proceed.

If the older version is available, it is automatically uninstalled. You need to restart your computer only if you install the ZoneAlarm Backup Explorer plug-in.

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Technical Support

Contact the address given below for all correspondence related to the ZoneAlarm Backup products.

ZoneAlarm Backup Product Support Office

Pro Softnet Corporation,
ZoneAlarm Backup powered by IDrive Division,
26115 Mureau Road, Suite A,
Calabasas, CA 91302.

Telephone:
1-866-748-0555 ext 3 within USA
1-818-251-4245 ext 3 outside USA
Monday - Friday, 6:00 AM to 6:00 PM PST

Fax:
1-818-878-9208

Email: support@idrive.com
For more information, visit: http://zonealarm.idrive.com

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